

Tymwer-Monika Mierzanowska  
st. Spindle 59a/25  
01-950 Warsaw  
+48 502 068 776  
spocket@spocket.pl

....., on .....

Name and surname of the Client(s) : .....

Client(s) address .....

## Goods complaint

I hereby inform you that I purchased on .....

commodity: ..... is inconsistent with the contract.

The non-conformity of the goods with the contract consists in:

.....

.....

.....

Non-compliance of the goods with the contract was found on .....

In view of the above, pursuant to the Act of May 30, 2014 on Consumer Rights, I request:

- exchange of goods for a new one pursuant to art. 43d sec. 1 of the Act on Consumer Rights \*)
- free repair of the goods pursuant to art. 43d sec. 1 of the Act on Consumer Rights \*)
- reduction of the price of the goods by the amount of ..... (in words: .....  
.....  
.....) zloty. Please return the amount to the account .....  
..... / by postal order to my address pursuant to Article 43e sec. 1 of the Act on Consumer Rights \*)
- I withdraw from the contract and ask for a refund of the price of the goods to the account .....  
..... / by postal order to my address pursuant to Article 43e sec. 1 of the Act on Consumer Rights \*

*If you run a sole proprietorship and you purchased the product under a sales contract directly related to your business activity, please mark the appropriate answer:*

- declare that the sales contract is NOT of a professional nature for me, which in particular results from the subject of my business activity.
- declare that the sales contract is of a professional nature for me, which results in particular from the subject of my business activity.

*Kind regards*

.....  
*\* delete as appropriate*